



ULTIMATE TASMANIA

with Val Henry

12 Days / 11 Nights



TRADE TRAVEL
Group & Private Tour Specialists

Tour Departs: Tuesday 02 March - Saturday 13 March 2021



Day 1. Tue 2 March: Home - Brisbane - Hobart

Lunch & Dinner

VA702 departs Brisbane 8.30am, arrives Hobart 12.25pm

This morning we depart Brisbane Airport on our flight to Hobart. On arrival we meet up with our experienced local coach captain and make our way into Hobart, arriving at **Customs House Hotel for lunch**. After lunch we enjoy a highlights tour including **Battery Point, Glenorchy, Queens Domain, Tasman Bridge, Rose Bay, Bellerive and Hobart City**. We then make our way to our accommodation and check in before enjoying dinner in the motel restaurant.

Overnight Hobart: Best Western Balmoral Motor Inn

Day 2. Wed 3 March: Bruny Island Traveller

Breakfast, Lunch & Dinner

Today, after breakfast we make our way down to Kettering to board the ferry across to **Bruny Island**. Once here we begin our Bruny Island Traveller Tour, exploring the beautiful scenery and sampling the delicious gourmet produce made on Bruny Island. We will be engaging with local producers from the island such as a cheese maker, oyster farmer, fudge maker and honey producer to hear the stories behind their harvests. **Our Bruny Island Traveller experience** will include visits to **Bruny Island Cheese Co** where we meet the cheese maker and share in a platter of their award-winning cheeses and hand crafted beer. **Get Shucked Oyster Farm** is our opportunity to savour the clean salty flavour of oysters straight from the shell. For lunch we visit the Bruny Island Seafood Restaurant and enjoy stunning views of Adventure Bay while we eat. Next up is **Bruny Island Fudge and Chocolate Factory**, is home to handmade fudges, chocolate and truffles. **Bruny Island Honey** is where we will sample the highly prized Manuka honey and shop for all things honey including personal care products, candles and more! During the day we may see white wallabies, native wildlife and birds in their natural habitat. At the Neck, we'll stand at the top of Truganini's Steps and see the narrow isthmus stretch away south in graceful curves. At the end of our day on Bruny Island we board the ferry once more, returning to the mainland and our accommodation for dinner in the motel restaurant.

Overnight Hobart: Best Western Balmoral Motor Inn

Day 3. Thu 4 March: Hobart - Queenstown

Breakfast, Lunch & Dinner

This morning we depart Hobart and travel up to **Shene Estate** for an exclusive behind-the-scenes tour of this historic site on the **Butler's Bounty Tour**. We discover Tasmania's colonial past and Australian history with an escorted tour of the this wonderful estate. Guided by a Shene custodian, the tour includes morning tea and exclusive access to the property's stables, barn, dairy and the Estate's outbuildings and tastings in the newly established Gin Distillery. After our tour we make our way to the beautiful **Tarraleah Estate**, a special place with stunning views of the Tasmanian Highlands and wilderness. This was once the home of hundreds of Hydroelectric pioneers. We now enjoy a light lunch before travelling west to Derwent Bridge, where we visit the amazing **Wall in the Wilderness**. "The Wall" is Greg Duncan's commemorative to those who helped shape the past and present of Tasmania's central highlands.



Victoria: PO Box 1137 Mildura VIC 3502 | **Queensland:** PO Box 1715 Noosaville BC QLD 4566

Freecall: 1800 034 439 | **Fax:** 03 5022 7993 | **E-mail:** groups@tradetravel.com

Website: www.tradetravel.com.au | **ABN:** 91 061 591 375

Day 3 continued..

A constant work in progress, The Wall is being hand carved from three-metre high wooden panels. These magnificently carved panels tell the history of the harsh Central Highlands region, beginning with the indigenous people, then to the pioneering timber harvester, pastoralists, miners and hydro-workers. After leaving Derwent Bridge we travel to **Queenstown**, driving through the **pristine wilderness** of the **Franklin Gordon Wild Rivers National Park**, showcasing some of the state's most spectacular lakes and mountain areas. We stop at Nelson Falls, where a short 700 metre walk will have you admiring this wonderful waterfall lookout. It's now time to continue our steep descent into Queenstown which is an eerie highlight in itself. It's now time to check into our accommodation before enjoying dinner in the motel restaurant.

Overnight Queenstown: Comfort Inn Gold Rush

Day 4. Fri 5 March: West Coast Wilderness Railway

Breakfast, Lunch & Dinner

Today we take a spectacular half-day steam train journey, departing Queenstown Station and travelling to Dubbil Barril along the steep grades of the rack and pinion, for which the **West Coast Wilderness Railway** is renowned. Sit back in comfort as our guide brings stories of the railway and its resilient people to life and discover how the feuds of the Irishmen helped shape the wild West Coast. Once on board, we enjoy a welcoming glass of sparkling wine, canapés, complimentary hot beverages, morning tea and a light lunch while we get up close to the rain forest with access to the open balcony. When we return to Queenstown we make our way to Zeehan and visit the **West Coast Heritage Centre**. The centre incorporates four historic buildings, the Zeehan School of Mines and Metallurgy, Zeehan Post Office, Police Station-Court House and the Gaiety Theatre-Grand Hotel, as well as 30 themed exhibition spaces. On arriving in Strahan we check in to our accommodation and freshen up before dinner.

Overnight Strahan: Strahan Village

Day 5. Sat 6 March: Strahan - Cradle Mountain

Breakfast, Lunch & Dinner

We have time to explore Strahan village before we make our way to Cradle Mountain. We have lunch at the Cradle Mountain Hotel restaurant then visit Waldheim's Chalet and see Cradle Mountain towering above Dove Lake. The Visitors Centre gives us a new understanding of glacial lakes and deep rugged gorges. See the alpine flora and fauna which flourishes in this unique environment. See Buttongrass plains to temperate rainforest and King Billy Pines thousands of years old. **Dove Lake** offers the most beautiful views and our '**personally guided tour**' will prove to be one of the highlights of our time in Tasmania. After our tour we visit the **Devils at Cradle for a "Daykeepers Tour"**. The sanctuary houses a large number of adult, sub-adult and baby devils within a range of naturally landscaped viewing enclosures. We see the animal's daylight habits, sleeping in their dens, sun-baking, play fighting or fossicking for food. We return to the hotel for dinner and our overnight stay.

Overnight Cradle Mountain: Cradle Mountain Hotel

Day 6. Sun 7 March: Cradle Mountain - Stanley

Breakfast, Lunch & Dinner

We depart Cradle Mountain and make our way to the **Emu Valley Rhododendron Gardens** for morning tea and a tour of the beautiful gardens in all their Autumn glory. We will see over 22,000 rhododendrons, amid other select plants set among 11 ha. We continue to Burnie to visit the **Makers Workshop**, which honours Burnie's history makers, innovators and artists. We learn how to make paper before trying our own hand at it. We depart after a light lunch and continue to enjoy the coastal drive to Stanley. This very scenic town is nestled at the foot of a volcanic core called the "Nut", which is a rocky outcrop towering above the town. Those wishing may take a ride on the chair lift [own cost] before dinner.

Overnight Stanley: Stanley Seaview Inn

Day 7. Mon 8 March: Stanley

Breakfast, Lunch & Dinner

This morning after breakfast we depart Stanley and make our way past Dismal Swamp to Arthur River, one of the most beautiful sights in Tasmania. Arthur River is surrounded on either side by 20kms of lush, natural rainforest and due to this, has some of the cleanest air in the world. We board our vessel to begin our **5 hour Arthur River Cruise**. We will be served morning tea and later stop at either Warra or Turk Landing to take a leisurely stroll through the temperate rainforest with a tour guide. Upon returning to the "camp" under the trees, we are served a BBQ lunch accompanied by a selection of salads, bread rolls and wine. Back on-board our vessel we return to the dock, feeding the sea eagles on the way. We see the "Edge of the World" before returning to our motel for dinner.

Overnight Stanley: Stanley Seaview Inn

Day 8. Tue 9 March: Stanley - Launceston

Breakfast & Dinner

This morning we make our way back along the coast via **Penguin** and **Ulverstone**, stopping at **Braddons Lookout** for spectacular views back over the north-west farming lands. Morning tea (own expense) at **Sheffield, "the town of Murals"**, where you can wander the streets to view 34 painted murals on the towns buildings, depicting the history of the area. We travel to Deloraine to visit **Yarns Artwork in Silk**, "a story woven around a valley". Yarns is a large scale community art project of quilted, soft sculpture silk panels, one for each season, drawing us into the landscapes and lifestyles of the Meander Valley people. Yarns was created by more than 300 community members using numerous hand working techniques. We can wander through the Museum and outdoor historical buildings at our leisure. After purchasing lunch in Deloraine we continue on to Longford and take in a guided tour of **Woolmers Estate and the National Rose Garden**. After our guided tour of the Homestead and a wander through the Rose Garden, we make our way into Launceston to check into our accommodation. Dinner tonight is in the hotel restaurant.

Overnight Launceston: Best Western Plus Launceston

Day 9. Wed 10 March: Tamar Valley

Breakfast, Lunch & Dinner

Our day begins as we make our way along the western side of the Tamar River to Beauty Point to visit **Seahorse World**, which offers a rare chance to see seahorses in captivity. We have a “behind the scenes” look at a working seahorse farm and aquarium which gives a real insight into the mystical and elegant seahorse. We are able to see various stages of development, along with the leafy sea dragon and the Pipe Fish. A short walk as we call into **Platypus House** in hopes we might catch a glimpse of the unique Tasmanian Platypus and Echidna. We learn about these beautiful egg-laying mammals, watch the platypuses feeding and playing, see echidnas forages in a bushland setting and visit the Interpretation Centre that explains the biology of both mammals. We cross the Tamar River over the Batman Bridge and visit the **Bass & Flinders Museum** at Georgetown for lunch and a tour. The centre is now the home of the replica sloop “Norfolk” and a replica of Matthew Flinders “Tom Thumb” among other boats involved in our maritime history. We return to our accommodation after stopping at Low Head to see the oldest continuously operating pilot station in Australia. Time to browse the little shops of Swiss-style Grindelwald village before dinner at our accommodation.

Overnight Launceston: Best Western Plus Launceston

Day 10. Thu 11 March: Launceston - East Coast

Breakfast & Dinner

After a hearty breakfast we have a **short sightseeing tour of Launceston** before heading south along the Midland Highway to **Campbell Town**, named by Lachlan Macquarie on his second trip to Tasmania in 1821. The town features mainly convict built colonial buildings, the Red Bridge (1836) and the Convict Brick Trail, commemorating all convicts who came to Tasmania, their age, where from, and what crime caused them to be transported. We backtrack to the **Tasmanian Wool Centre** at Ross showcasing the wool industry of the Midlands area. Many beautifully preserved sandstone buildings abound and you will learn about the four corners of Ross, which was established in 1812. We now make our way across to the east coast to the fishing village of Bicheno for dinner at our accommodation.

Overnight Coles Bay: Freycinet Lodge

Day 11. Fri 12 March: Bicheno - Hobart

Breakfast & Dinner

Up bright and early this morning as we continue our journey south, travelling to **Coles Bay**, a beautiful unspoilt area on the **Freycinet Peninsula**. We take a stroll along the boardwalk at **Cape Tourville Lighthouse**, taking in the spectacular views of the rugged coastline, with glimpses of Wineglass Bay. A feature of this area is the “hazards” a steep formation of pink and grey granite rocks. We make our way along the coast via Orford, Swansea and Triabunna to the **historic township of Richmond**, the perfect place to enjoy some free time and soak up the village history. Richmond boasts Australia’s oldest bridge, built in 1823 and more than fifty 19th century Georgian buildings. Back in Hobart we make our way to our motel for dinner and overnight.

Overnight Hobart: Best Western Balmoral Motor Inn

Day 12. Sat 13 March: Hobart - Home

Breakfast

This morning we travel into the city to experience the sights, sounds, action and colour of the **Salamanca Market**, one of Australia’s best markets with over 300 stalls offering Tasmanian arts and crafts, fresh fruit and vegetables, flowers, clothes, books, skincare products and lots more. We have time to purchase an early lunch before making our way to **Hobart Airport** for check in before our direct flight back to Brisbane after a wonderful adventure touring Tasmania with the Donald Simpson Centre and Trade Travel.

VA705 departs Hobart 1.05pm, arrives Brisbane 2.45pm



ULTIMATE TASMANIA

Tour Highlights:

Hobart Highlights tour; Full Day Bruny Island - Cheese Company, Get Shucked Oyster Farm, Seafood Restaurant, Fudge & Chocolate Company & Honey; Shene Estate - Butlers Bounty Tour; Tarraaleah Estate; Wall in the Wilderness; Franklin Gordon Wild Rivers National Park; Nelson Falls; West Coast Wilderness Railway; West Coast Heritage Centre; Dove Lake at Cradle Mountain; Devils at Cradle; Lunch Cradle Mountain Hotel; Emu Valley Rhododendron Gardens; Makers Workshop; Stanley "Nut"; Arthur River Lunch Cruise; Sheffield "Town of Murals"; Yarns Artwork in Silk; Woolmers Estate & National Rose Garden; Seahorse World; Platypus House; Bass & Flinders Museum; Launceston Highlights tour; Tasmanian Wool Centre; Freycinet Peninsula & Cape Tourville Lighthouse; Historic Richmond; Salamanca Markets & much more!

Tour Price Includes:

- Return flights Brisbane to Hobart
- Luxury coach travel
- Quality accommodation (11 nights)
- Breakfast, lunch & dinner as per itinerary (30 meals)
- All attractions including entry fees and guides as per itinerary

Tour Cost from: \$4498.00 per person Twin Share (\$968.00 single supp)

Minimum 30 Paying Passengers

Tour Cost from: \$4198.00 per person Twin Share (\$968.00 single supp)

Minimum 40 Paying Passengers

Tour Prices are valid for travel 2021. Please note that the itinerary is subject to change without notice.

For all Information contact Val Henry:

Phone: 0411 821 169 or Email: awad@thedsc.com.au

For all bookings & Travel Insurance contact Tracey:

Free call: 1800 034 439 or Email: tracey@tradetravel.com

PAYMENT DETAILS:

DEPOSIT: \$500 to be paid together with completed booking form
ASAP to confirm your place on the tour

FINAL PAYMENT to be paid on or before Friday, 8th January, 2021.



Victoria: PO Box 1137 Mildura VIC 3502 | **Queensland:** PO Box 1715 Noosaville BC QLD 4566

Freecall: 1800 034 439 | **Fax:** 03 5022 7993 | **E-mail:** groups@tradetravel.com

Website: www.tradetravel.com.au | **ABN:** 91 061 591 375

TRADE TRAVEL - DOMESTIC PASSENGER BOOKING FORM

PLEASE POST YOUR COMPLETED
FORM TO TRADE TRAVEL

VIC: PO Box 1137 Mildura VIC 3502

QLD: PO Box 1715 Noosaville BC QLD 4566



This Passenger Booking Form is to be completed by each individual passenger and is to be submitted with your Tour Payment Form. Please print your details clearly using **BLOCK LETTERS**.

RESERVATION FORM & BOOKING CONDITIONS

Date:

Club Name: Donald Simpson Centre

Trade Travel Consultant: Tracey O'Connell

Tour Departure Date: Tuesday 2 March 2021

Tour Name: Ultimate Tasmania

Important – Please use names as reflected on your photo ID to complete the following:

TOUR PASSENGER DETAILS:

Title: First Name:

Last Name:

Address:

Town/City:

State: Post Code:

Phone:

Mobile:

Email Address:

Date of Birth:

Frequent Flyer Program:

E.g. Qantas, Velocity

Frequent Flyer No.:

Rooming Type: Double Twin
 Single Supplement

Sharing With:

SPECIAL REQUIREMENTS:

Dietary/Allergies (e.g. Gluten Free):

Medical (e.g. Sleep Apnea):

Medical conditions that could affect your ability to participate in the tour must be advised.

Special Requests (not guaranteed): e.g. Ground Floor

Can you climb stairs? Yes / No

Can you get into and out of a boat, train or bus? Yes / No

Can you climb into a bath? Yes / No

EMERGENCY CONTACT (NOT TRAVELLING ON TOUR):

Name:

Address:

Contact Details:

Relationship:

NAME BADGES:

Do you already have a Trade Travel Name Badge? Yes / No

Preferred Name (For Badge):

Please Note: It is a requirement to wear your Trade Travel badge on tour.

Please sign below to acknowledge that you have read, understood, and accepted the **Trade Travel terms & conditions**.

Signature: Date:

Trade Travel Consultant: Tracey O'Connell

Tour Departure Date: Tuesday 2 March 2021

Tour Name: Ultimate Tasmania

TOUR PASSENGER DETAILS:

Title: First Name:

Last Name:

Address:

Town/City:

State: Post Code:

Phone:

Mobile:

Email Address:

Date of Birth:

Frequent Flyer Program:

E.g. Qantas, Velocity

Frequent Flyer No.:

Rooming Type: Double Twin
 Single Supplement

Sharing With:

SPECIAL REQUIREMENTS:

Dietary/Allergies (e.g. Gluten Free):

Medical (e.g. Sleep Apnea):

Medical conditions that could affect your ability to participate in the tour must be advised.

Special Requests (not guaranteed): e.g. Ground Floor

Can you climb stairs? Yes / No

Can you get into and out of a boat, train or bus? Yes / No

Can you climb into a bath? Yes / No

EMERGENCY CONTACT (NOT TRAVELLING ON TOUR):

Name:

Address:

Contact Details:

Relationship:

NAME BADGES:

Do you already have a Trade Travel Name Badge? Yes / No

Preferred Name (For Badge):

Please Note: It is a requirement to wear your Trade Travel badge on tour.

Signature: Date:

TRADE TRAVEL PAYMENT FORM & COVID-19 DISCLAIMER



PASSENGER & TOUR DETAILS:

Passenger 1 Full Name:

Passenger 2 Full Name:

Tour Details: Ultimate Tasmania with Donald Simpson Centre departing Tuesday 2 March 2021

Tour Code: DSC020321

PAYMENT DETAILS: **Would you like your receipt emailed:** Yes No

Payment Type

Deposit Full Payment

Payment Method Direct to Trade Travel

<input type="checkbox"/> Cash	Amount \$ _____	Cheque No: _____ Date Deposited: _____
<input type="checkbox"/> Cheque	Amount \$ _____	
<input type="checkbox"/> Direct Deposit	Amount \$ _____	

NAB BSB No: 084 917 Account No: 86382 1525

Account Name: Trade Travel Client Trust Account

*** Please use your surname & tour code as the reference: SURNAME/DSC020321**

Credit Card Amount \$ _____
 Visa (incurs a 1% surcharge)
 MasterCard (incurs a 1% surcharge)
 Amex (incurs a 1.85% surcharge)

(Please note: We do not accept Diners Club Card)

TO HELP PROTECT YOUR SECURITY!

If you wish to pay using your credit card please tick the appropriate box above and advise amount.

Once we receive your payment form we will give you a call and process your credit card payment over the phone.

PASSENGER DECLARATION:

By completion and return of this form, I hereby verify all the above details are true and correct to the best of my knowledge and forward my payment details for the arrangements of my tour.

Signature: _____ Date: _____

COVID-19 TRAVEL DISCLAIMER (Please read the COVID-19 Impact Disclosure details below.)

Until a vaccine is available, the Australian Government cannot provide any guarantee against the spread of COVID-19. Trade Travel understands this and can only provide assurances that we will do all we can to manage the situation and follow the guidelines set by the relevant Industry bodies and the Health Department. If you wish to travel with Trade Travel and its suppliers, you will need to complete and sign the waiver below and return to our office with your final payment.

Trade Travel and all Suppliers cannot be held liable for any transmission of COVID-19 from passenger to passenger whilst on tour. All passengers booked on a tour with Trade Travel must read and agree to the above notification and sign below and return to our office along with your completed booking form.

I _____ agree to travel on the Tour with Trade Travel on my own accord and understand the risks in relation to COVID-19 transmission and will not hold the Company or any of its suppliers liable for anything relating to COVID-19.

Signed _____ Dated _____

Please contact this office if any further clarification on the above details is needed - Trade Travel 1800 034 439.

By supplying your email address you agree to receive future offers direct from Trade Travel.

The information you provide will be collected, managed and used in accordance with the Trade Travel Privacy Policy.

PLEASE POST YOUR COMPLETED FORM TO TRADE TRAVEL

Victoria: PO Box 1137 Mildura VIC 3502 | **Queensland:** PO Box 1715 Noosaville BC QLD 4566

Freecall: 1800 034 439 | **Fax:** 03 5022 7993 | **E-mail:** groups@tradetravel.com

Website: www.tradetravel.com.au | **ABN:** 91 061 591 375

TERMS & CONDITIONS & COVID-19 IMPACT DISCLOSURE

Please read & retain this page for your own records.



HOW TO CONFIRM YOUR PLACE ON THE TOUR

A \$500.00 deposit will be required for this tour by nominated date, along with a signed booking form. After this you will receive a confirmation letter in writing. Please refer to your confirmation letter for payment deadlines. If payment is not received by the due date, Trade Travel reserves the right to cancel your place on the tour and you may incur cancellation fees.

CHANGES TO YOUR BOOKING

Any changes to your booking once the deposit has been received may incur amendment fees. Please check these details when requesting changes.

CANCELLATION OF YOUR BOOKING & INSURANCE

The reservations we make on your behalf or groups behalf are subject to cancellation fees from all Suppliers, making it necessary to enforce strict cancellation policies. If you cancel a reservation prior to the departure of your tour the following cancellation fees will apply: We strongly recommend that you take out travel insurance to cover you against illness or accident, cancellation fees, loss of luggage, etc. in the unfortunate event that you have to cancel from the tour.

Deposits are refundable up to 08th January, 2021.

Payments from the 8th January, 2021 may be subject to cancellation fees.

CHANGES TO THE TOUR ITINERARY

Trade Travel reserves the right to alter, change or omit the itinerary as necessary. Trade Travel reserves the right to cancel the tour should it not reach minimum numbers and clients will be notified prior to departure should this occur.

RESPONSIBILITY

Trade Travel does not accept liability for failure on the part of third party Suppliers whose responsibility is confined to their own operations.

CONFIRMATION LETTER TERMS & CONDITIONS

These terms and conditions are provided at the time of promotion, however your Confirmation Letter will override any Terms and Conditions raised on this booking form. Please refer to your Confirmation Letter for the most up-to-date booking conditions, change fees and cancellation fees, as these will be applied as necessary.

TOUR BOOKINGS

All tours and bookings made with Trade Travel are monitored and updates are sent to our clients based on their departure date. Restrictions are changing regularly and it is important we adhere to the Government health authority advice and we are confident all our suppliers are committed to these guidelines.

PAYMENTS AND BOOKINGS - BOOK WITH CONFIDENCE

All payments made to Trade Travel are held in Trust and are protected by our Consumer Protection Insurance, this way we can give our clients the Peace of Mind that all funds are held safely. Trade Travel will endeavour not to disperse any client's money to any supplier until we believe the tour is going to proceed and it is safe to do so.

Trade Travel has currently suspended the requirement of Deposit Payments from clients for all our tours in the foreseeable future. Tours can be booked with a completed Booking Form at this stage and when the tour is confirmed to proceed, we will then request Full and Final Payment from the client.

REFUNDS/SUPPLIER CREDITS - PEACE OF MIND

Trade Travel will provide 100% refund to all our clients where possible. If the tour is cancelled due to COVID-19 and there has been no cancellation or credits retained by suppliers, our passengers will receive a full refund. In the event the supplier has been paid and they are not offering a refund, we will refund in full minus the outlaid funds only. Trade Travel will not charge a cancellation fee on any booking affected by COVID-19 disruptions. We hope this gives our customers Peace of Mind when booking.

AIRLINES/TOUR OPERATORS AND PARTNERS

Many tours include the use of Airlines, Coach Companies, Motels, Restaurants and Attractions. All suppliers are taking initiative for the future to continue to provide a valuable service with COVID-19 as part of our normal. Our office will work closely with our partners to assist them in every way for the safety of our clients for them to travel safely.

DONALD SIMPSON COMMUNITY CENTRE SPECIAL CONDITIONS

The Donald Simpson Community Centre reserves the right, with absolute discretion, to exclude or terminate a tour without refund of, anyone who:

- (a) Is unable to cope with the requirements of any aspect of the tour or requires services or facilities which are not available.
- (b) Engages or has engaged in undesirable behaviour or who interferes with the enjoyment or jeopardises the safety or comfort of other tour participants.

COVIDSAFE APP

We recommend all our passengers download the COVIDSafe App before travelling on our tours. COVIDSafe is a new tool to help speed up how the health department can notify people who may have been exposed to COVID-19, so the health system can protect you, your family and friends.

OUR COMMITMENT

Trade Travel will continue to follow the advice of all relevant authorities as the situation develops. For the well-being of our clients, we ask you to respect these guidelines, as well as personal hygiene and stay at home if you are unwell. For more information on COVID-19 visit the website www.health.gov.au or contact the Helpline on 1800 020 080.